



2<sup>nd</sup> Quarter

Newsletter

2024

## **WATER CONSERVATION:**

Spring has arrived and soon the 2024 summer irrigation season will be upon us. The irrigation season means increased daily water production for the District, sometimes as much as 3 to 4 times that amount produced during a typical winter day.

We believe water conservation is an integral part of our services and as such, whether it be a wet, dry or average hydrological year, water conservation is good stewardship. Each year the District implements its mandatory water restriction program. Details are below:

**Watering Restrictions: June 1 through September 30** - The Mandatory Water Use Program establishes an odd-even irrigation program with off-peak watering times (i.e. no watering between 10:00 a.m. to 6:00 p.m.) that limits outdoor irrigation to three days a week per customer. A pamphlet is enclosed with this newsletter that summarizes the Mandatory Water Use Program. Please check our website or call our office with any questions.

Customers can expect higher monthly water bills as a result of increased outdoor water use. As temperatures continue to get warmer, we would like to remind our customers that “overwatering” of lawns and other landscaping unnecessarily can result in increases in your water bill that could be minimized. We know customers are anxious to get their lawns greened up and looking nice, but don’t fall victim to overwatering and end up with “sticker shock” when your water bill arrives. Please visit our website for a complete publication of 2024 water user rates to better understand how practicing water wise conservation measures can help keep those costs manageable.

The website also has information about our conservation program that offers suggestions and incentives for conserving water and receiving savings as a result of conservation efforts. Watering restrictions remain a part of our conservation program as a method to assist with managing energy cost and conserving our water resources. We thank you for your participation in this valuable program.

With the help of our customers these restrictions should provide a noticeable reduction in peak demands, which reduces the need for the District to invest additional capital dollars in constructing facilities for purposes of meeting short term seasonal usage peaks.

## **CONSUMER CONFIDENCE**

The EPA requires community water systems to deliver a CCR (Consumer Confidence Report), also known as an Annual Drinking Water Quality Report, to their customers. These reports provide customers with information about their local drinking water quality. The District publishes this annual CCR by mailing it directly to all residents/customers that receive a paper bill, placing it on our website (<https://www.woodmoorwater.com> under District Information – Water Quality – Water Quality Report) and via email to all residents/customers that have signed up for our email

updates. This year's report was sent out in early May. For the complete report, please visit the website link above.

## **DISTRICT CONSTRUCTION PROJECTS**

This year has been especially heavy with wrapping up construction projects from 2023 as well as new construction projects introduced in the 2024 budget. Below is a brief synopsis of the most impactful construction projects the District is currently working on:

- *Highway 105 Utility Relocates, Phase A:* The District is nearing completion of water and sewer relocations along the Highway 105 corridor. In particular, from just east of Jackson Creek Parkway, easterly to Lake Woodmoor Drive to facilitate El Paso County's roadway improvements.
- *Highway 105 Utility Relocates, Phase B:* Currently nearing the end of design and similar to the Phase A work, the District plans to relocate water and sewer main lines to facilitate El Paso County's roadway improvements from the intersection of Highway 105 and Lake Woodmoor Drive easterly to Fairplay Dr. Although the County work continues east of Fairplay Dr., the Districts relocation activities end near Fairplay Dr. Construction is expected to begin this fall and wrap up in early 2025.
- *Zone 5 Pressure Reducing Valves:* Construction crews are currently installing new and retrofit pressure reducing valves in the Districts distribution system. Work is taking place along Harness Road, Caribou Drive, Knollwood Drive, Leggins Way and Bowstring Road. This project allows for more moderate pressures in the southwestern portion of the Districts service area. The project should be completed by the middle of June.
- *Well 22 and Pipeline:* Construction of the new Arapahoe well house (#22) is wrapping up in June and the water transmission line from the well site (County Line Road & I-25) northerly to Alexandria Drive and to the Districts Well 21 site (Alexandria and Hammock Oaks) is getting ready to commence. Pipeline construction is anticipated to begin in July and be completed by this November. The pipeline will be within dedicated easements and rights-of-way and is not anticipated to disturb any established residential properties.
- Throughout all the construction we're undertaking, the District will keep customers up to date on our progress. Customers are always welcome to call to inquire about project status.

## **2024 SURFACE WATER OPERATIONS**

The District is scheduled to begin treating surface water from Lake Woodmoor on June 1<sup>st</sup>. Customers may experience changes in the aesthetic quality of their water (i.e. taste, smell, etc.) due to the change in source water. For those of you who have signed up for our blast e-mail service, a notification will be sent out via e-mail informing customers of the timeframe that treatment of surface water will begin. For those of you who aren't signed up for our blast e-mail notification service, but would like to receive e-mail notifications from the District, please visit our website at [www.woodmoorwater.com](http://www.woodmoorwater.com) and click on "get e-mail updates" at the bottom of the main page to sign up for free.

### **PLEASE SEND US YOUR FEEDBACK**

In order to provide information that is beneficial and useful, we would like to hear back from you. Your feedback is important and customer feedback provides the District with useful information needed in order to improve our services. We continue to appreciate your ideas and suggestions that help us to better communicate with our customers and to keep our customers connected with District business. Please submit your feedback to [Jessies@woodmoorwater.com](mailto:Jessies@woodmoorwater.com) or Contact Us at our website [www.woodmoorwater.com](http://www.woodmoorwater.com).