



June

Newsletter

2023

WATER CONSERVATION:

Summer is almost here and soon the 2023 summer irrigation season will be upon us. The irrigation season means increased daily water production for the District, sometimes as much as four times that amount produced during a typical winter day.

Customers can expect higher monthly water bills as a result of increased outdoor water use. As temperatures continue to get warmer, we would like to remind our customers that “over watering” of lawns and other landscaping can result in an unnecessary increase in your water bill. Please visit our website for a complete publication of 2023 water user rates to better understand how practicing water wise conservation measures can help keep those costs manageable.

We believe our conservation program is well balanced and is comprised of 3 primary areas:

Education: The District believes that well-informed consumers are more likely to participate in conservation practices. In order to assist our customers, we occasionally provide information with the monthly bills. Our website contains news and educational materials.

Rebate Incentives: The District will continue to offer rebates to support District residents in their efforts to conserve water. The rebate program has provided approximately \$10,000 in reimbursements per year, for the past several years to retrofit high consumption appliances and fixtures, with lower water consuming devices such as low water usage toilets, high efficiency clothes washers, high efficiency dishwashers and low flow showerheads.

Watering Restrictions: June 1 through September 30 – Water conservation is now a way of life in the arid west and the District’s Mandatory Water Use Program has established an odd-even irrigation program with off-peak watering times (i.e. no watering between 10:00 a.m. to 6:00 p.m.) that limits outdoor irrigation to three days a week per customer. You should have received a pamphlet in your most recent water bill that summarizes the Mandatory Water Use Program. Information regarding the water use program is also available on our website www.woodmoorwater.com.

CRITICAL CONSTRUCTION PROJECTS & LAKE WOODMOOR

CWTP - The District is wrapping up construction on its retrofit of the existing Central Water Treatment Facility (CWTP) for the capability to treat surface water from Lake Woodmoor. This project has enabled the District to increase its peak day treatment capacity and reduce/prolong the need to drill additional wells to meet peaking requirements. The surface water upgrades of the treatment facility were placed into operation last summer under conditional acceptance with full operation and acceptance to be issues shortly. Moving forward, the District will utilize surface water at this facility each year during irrigation season (June through September 2023).

LPS - The District’s expansion of its Lake Pump Station (LPS) project is wrapping up as well. The new station is now operational and provides needed pumping capacity to deliver surface water (i.e. Lake Water) to both our centralized treatment facilities (Central Water Plant and South Filter Plant). With the increase in precipitation over the past spring, the District was able to slightly exceed its refill schedule of Lake Woodmoor and is in a well suited position to resume normal operations of Lake Woodmoor over this irrigation season. Although lake levels will drop throughout the summer, our current forecasts indicate that we should be back to normal operations (with the lake at maximum operational storage) by the end of May 2024. A special

thanks to all our customers for your patience and understanding during the construction of these much needed projects.

Well 22 - The District's newly drilled well (Well 22), located just east of I-25 on County Line Road, will see a new building constructed, downhole equipment installed and a new transmission pipeline routing the well water to our transmission line located at the corner of Alexandria Drive and Hammock Oaks Court this summer. The District anticipates utilizing water from this new well by the end of the year.

Zone 5 Pressure Reducing Valve Project (PRV) – The District will be adding a new distribution pressure system in south Woodmoor (primarily to service the Jackson Creek corridor). Pressure reducing valves will be installed in 4 locations throughout the current system such that main line pressure will be moderated in southwest Woodmoor. Customers shouldn't notice any significant change in their water pressure as a result of the project, however, during construction customers can expect temporary outages in service while connection to the new PRVs are made. Customers will be notified when these interruptions are imminent. Construction is expected to start in August of 2023.

METER REPLACEMENT PROGRAM

The District's meter replacement program continues in full swing. The District began the replacement program in 2022 with a projected 4 year program whereby 25% of the District's meters are replaced annually. Although we have suffered some manufacturer recalls on a portion of the equipment, the District still anticipates completing the meter replacement program by end of year 2025. If your home or business is in the Red or Blue zones and you have not had your meter replaced, please contact us to set up an appointment by calling the main office. A zone map and more information can be found on our website, www.woodmoorwater.com, please scroll to the bottom of the main page and click on *current projects* → *meter replacement program*.

2023 SURFACE WATER OPERATIONS

The District began treating surface water from Lake Woodmoor on June 14th, 2023. The water in Lake Woodmoor is a high quality water supply, but it can have different characteristics than deep well water. While most people will not notice any significant difference, some customers may experience some differences in taste, this is to be expected and is perfectly normal. We would request customers contact the office with any noticeable changes in water quality so that we can investigate and track those areas where the aesthetics of the water may have changed. Customers can be assured that the quality of the water is continuously monitored by certified water professionals throughout the treatment processes to ensure that the water delivered to our customers is safe and in compliance with all State and Federal water quality standards. For those of you who have signed up for our blast e-mail service, a notification was sent out via e-mail informing customers of the timeframe that treatment of surface water will begin. For those of you who aren't signed up for our blast e-mail notification service but would like to receive e-mail notifications from the District, please visit our website at www.woodmoorwater.com and click on "get e-mail updates" at the bottom of the main page to sign up for free.

WE WANT YOUR FEEDBACK

In order to provide information that is beneficial and useful, we would like to hear back from you. Your feedback is important and customer feedback provides the District with useful information needed in order to improve our services. We continue to appreciate your ideas and suggestions that help us to better communicate with our customers and to keep our customers connected with District business. Please submit your feedback to Jessies@woodmoorwater.com or Contact Us at our website www.woodmoorwater.com.